



AUSTRALIAN  
**SURFACING  
SUPPLIES** PTY  
LTD

PlayKote



## Warranty

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### Synthetic Grass

Australian Surfacing Supplies warrants to the client that:

- The synthetic surface has been installed in accordance with Australian Surfacing Supplies guidelines that relate directly to the surface supplied.
- The recommended adhesives and seaming tapes have been used and applied in accordance with the Australian Surfacing Supplies product and the supplier's recommendations.
- All of the infill materials used are as per the application rates stated in the product specifications for the installed surface.
- All machinery used on the surface for installation is fit for purpose and all equipment has been approved by Australian Surfacing Supplies as fit for purpose.

Australian Surfacing Supplies guarantees to the client for a 7-year period:

- The surface will be free from significant fading
- The surface will not suffer any significant or unusual breakdown of pile height due to ultra violet degradation

#### **Product Guarantee Conditions**

- Failure to complete general preventative maintenance requirements to be carried out by the client, or their representative, is not grounds to invoke full replacement warranty. This particularly refers to the upkeep of required infill.
- The surface is used solely for the purpose for which it is designed and installed. This warranty does not cover pile crush when used indoors with furniture.
- The surface is not willfully or maliciously damaged.
- The warranty does not cover damage by natural disasters.
- Only appropriate footwear is to be used on this surface.
- The surface is cleaned and maintained in accordance with Australian Surfacing Supplies cleaning and maintenance procedures.
- The general maintenance and surface protection guide is followed rigorously throughout surface life.

PHONE **1300 752 956**

**[sales@australiansurfacingsupplies.com.au](mailto:sales@australiansurfacingsupplies.com.au)**

[www.australiansurfacingsupplies.com.au](http://www.australiansurfacingsupplies.com.au)

**Offices: Adelaide, Melbourne, Brisbane**